



**International Institute of Quality**  
A 205 Searock CHS Taki Road ,  
Pranjivan nagar, Tulinj  
Nallasopara (E) Mumbai-401209  
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[info@iiqedu.org](mailto:info@iiqedu.org)  
<https://iiqedu.org/>

Ref: IIQ/CO/ADM/2026-27/02  
PRESENTS  
Dtd: 20/07/2026

**2 DAYS ADVANCE TRAINING PROGRAM ON QUALITY  
CLASSROOM & DISTANCE LEARNING COURSE**

Dear Sir,

As is widely known, **International Institute of Quality (IIQ)** conducting various technical courses inviting interested personnel/technocrats for enhancing & fine-tuning of the skill.

**International Institute of Quality (IIQ)** organizing **Two Days Advance Training Program on Quality** Classroom & online Training course.

**a) INTRODUCTION**

The **International Institute of Quality (IIQ)** is committed to promoting quality excellence through professional education, industry-focused training, and skill development programmes. The **2 Days Advance Training Program on Quality** is designed to provide participants with an in-depth understanding of quality management principles, quality assurance, quality control, process improvement, and internationally recognized quality practices.

The programme combines theoretical concepts with practical applications to help participants develop the skills required to improve product and service quality, enhance customer satisfaction, reduce process variations, and drive continual improvement. Through expert-led sessions, practical exercises, case studies, and interactive discussions, participants will gain valuable knowledge of quality tools, problem-solving techniques, risk-based thinking, and best practices that can be effectively applied across manufacturing and service industries.

**b) OBJECTIVE OF THE COURSE:**

The objective of the **2 Days Advance Training Program on Quality** is to enhance participants' knowledge and practical skills in quality management, quality assurance, quality control, and continuous improvement. The programme aims to develop competency in applying quality tools and techniques, improving process performance, reducing defects, and enhancing customer satisfaction. It also provides an understanding of internationally recognized quality standards, risk-based thinking, and best practices to support operational excellence and organizational success.

**c) COURSE CONTENTS:**

- Advanced Quality Management Principles
- Quality Assurance and Quality Control
- Process Improvement and Risk-Based Thinking
- Problem-Solving Tools and Root Cause Analysis

- Statistical Process Control (SPC) Basics
- Quality Audits and Compliance
- Customer Satisfaction and Continuous Improvement
- Overview of International Quality Standards
- Case Studies and Practical Exercises
- Best Practices in Quality Management

For detail of contents refer our website at [www.iqgedu.org](http://www.iqgedu.org)

**d) WHO SHOULD ATTEND:**

1. Quality Managers and Engineers
2. Quality Assurance (QA) and Quality Control (QC) Professionals
3. Production and Operations Managers
4. Process Improvement Professionals
5. Supervisors and Team Leaders
6. Internal Auditors
7. Manufacturing and Service Professionals
8. Students and Fresh Graduates
9. Anyone Interested in Quality Management and Operational Excellence.

## **Day 1: Quality Management Fundamentals**

### **Session 1: Introduction to Quality**

- Fundamentals of Quality Management
- Quality Concepts and Principles
- Quality Assurance (QA) vs. Quality Control (QC)
- Cost of Quality (COQ)

### **Session 2: Quality Management Systems**

- Process Approach
- Risk-Based Thinking
- PDCA (Plan-Do-Check-Act) Cycle
- Documentation and Process Control

### **Session 3: Quality Tools & Techniques**

- Seven Basic Quality Tools
- Root Cause Analysis (5 Why & Fishbone Diagram)
- Pareto Analysis
- Check Sheets and Flowcharts

### **Session 4: Process Improvement**

- Continuous Improvement (Kaizen)
- Problem-Solving Techniques
- Corrective and Preventive Actions (CAPA)
- Practical Exercises and Case Studies

## **Day 2: Advanced Quality Practices**

### **Session 1: Statistical Quality Control**

- Statistical Process Control (SPC) Basics
- Process Capability Concepts
- Sampling and Inspection Techniques

### **Session 2: Quality Auditing & Compliance**

- Internal Quality Audits
- Audit Planning and Reporting
- Nonconformity Management
- Corrective Action Follow-up

### **Session 3: International Quality Standards**

- Overview of ISO 9001 and Other Quality Standards
- Customer Satisfaction and Performance Measurement
- Best Practices in Quality Management

### **Session 4: Practical Workshop**

- Group Activities and Quality Improvement Projects
- Case Study Analysis
- Knowledge Assessment
- Question & Answer Session
- Feedback and Certificate Distribution

**e) FACILITIES:**

All facility for delegates covering lecture hall, tea and lunch will be arranged by Client or if you are attending the course at IIQ Offices. IIQ institute will arrange the above facility.

**f) COURSE DETAILS:**

Detail program of every days training course will be sent / given on the first day to the delegates on registration.

**g) DURATION:**

**Two Days Advance Training program on Quality** [Timings: 10.00 am to 6.00 pm]

**FEES:**

**h) Two Days Advance Training program on Quality and any other program is Rs 15,000+18%GST**

Payment should be made by Cheque / DD in favor of **“UKJAS Accreditation Pvt Ltd, Mumbai**

## Indian overseas bank

### BANKERS DETILS FOR EFT/ECS/RTGS/NEFT PAYMENT

| Sr. No. | Name                  | Details                                            |
|---------|-----------------------|----------------------------------------------------|
| 1.      | Name of Beneficiary   | UKJAS ACCREDITATION PVT LTD                        |
| 2.      | Name of Bank          | Indian overseas bank                               |
| 3.      | Bank Branch           | Station Road, Palwal Branch, Haryana               |
| 4.      | Bank Branch Code      | 1667                                               |
| 5.      | Account No            | 166702000000340                                    |
| 6.      | RTGS/NEFT / IFSC Code | IOBA 0001667                                       |
| 7.      | Account Type          | CURRENT                                            |
| 8.      | MICR code             | 110020106                                          |
| 9.      | SWIFT code            | IOBAINBB089                                        |
| 10.     | Email Id              | <a href="mailto:info@ukjas.com">info@ukjas.com</a> |
| 11.     | PAN No.               | AVZPS7816G                                         |
| 12.     | GST No. Of Six Sigma  | 06AVZPS7816G1ZR                                    |

We hereby declare that the particulars given above are correct and complete.  
Thanking You

## Step for Admission:

1. Select the course, you want.
2. Choose Classroom/Distance Learning
3. Pay the fees by ECS/RTGS/NEFT to our Indian overseas bank
4. Send transaction ID/Deposit Slip along with duly filled Registration form
5. Get Confirmation of your admission by email. Admission is based on first cum first serve basis.
6. Currently Classroom training is only available at Delhi and your office premises/factory, if there are more than 4 participants in the same city/ factory . For outside student, Guest house facility is available of Rs 300/per day in Mumbai depends on seat availability; otherwise all ranges of hotels are available near to our institute.
7. Other cities student, who doesn't want to come Delhi, can opt for Distance Learning Mode. Syllabus is the same. You will be given course material by email and we will recommend some books, which you can buy. Three month time will be allowed to study the course material and for any doubts and faculty interaction can be done one to one on  
Skype is: six sigma \_quality and whatsapp video call on 8275879725 on Sunday between 5.00 to 8 pm. If you want training online we can share presentation on [www.iigedu.org](http://www.iigedu.org) with live presentation. Live presentation Rs 1500 will be charged extra. You can attend from any cities around the world.

- i) VENUE:  
Client Office  
Or  
International Institute of Quality  
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Email: [info@iigedu.org](mailto:info@iigedu.org)  
Tel: +91 7499976341/+91 9322728183  
[www.iigedu.org](http://www.iigedu.org)

**j) NOMINATIONS:**

You may send in your nominations to the course co-coordinator, IIQ, on the Registration form at the following address along with the fees.

**Ranjeet Prasad**

+918369083940/749976341/9322728183

A 205 Searock CHS Taki Road ,

Pranjivan nagar, Tulinj

Nallasopara (E) Mumbai-401209.

Email: [info@iiqedu.org](mailto:info@iiqedu.org)

[www.iiqedu.org](http://www.iiqedu.org)

Tel: +910250-2341170

Fees once paid will not be refunded, however it could be adjusted against the next course for the same financial year.

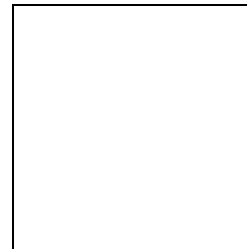
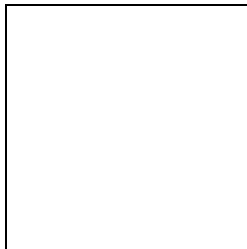
Please send your nomination of the delegated immediately as limited seats are available. Seats are filled on first cum first serve basis.

**k) TERMS & CONDITIONS:**

- I. International Institute of Entrepreneurship general terms and conditions will be applicable for qualification of personnel.
- II. Minimum candidates per batch should be 04 Number and Maximum should be 25 per batch. **10% discount will be offered for** 04 Number and Maximum should be 25 per batch
- III. Delegate Fees shall be send in advance through cheque / DD in favor of **“UKJAS Accreditation Pvt Ltd”** payable at Mumbai.
- IV. UKJAS Accreditation Pvt Ltd will charge GST @ 18% as applicable.
- V. Travel & Subsistence by 3<sup>rd</sup> AC train or economy class airfare will be charged for faculties on actual to be borne by client in case of course will be conducted in-house at client premises.



## REGISTRATION FORM



### PERSONAL DATA

Name in Full : .....  
..... (In Capital Only)

Surname Name Father's/Spouse's Name

Name of the Firm & Address.....

Phone No: (With STD Code) : ..... Sex: .....

Mobile No: ..... E-mail:

Date of Birth: ..... Qualification: .....

Training Course: .....

Place: ..... (Signature)

Date : ..... Name: .....

PAYMENT MADE BY: Cheque No / Demand Draft No..... Date .....

Drawn on Bank: .....**Swift Code IOBAINBB089**

Cheque / Demand Draft Should be drawn in favors of **UKJAS Accreditation Pvt Ltd** payable at Mumbai, Maharashtra, India.

Note : Fees once paid will not be refunded, however this will be carried forward for the next course during the same financial year

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