



International Institute of Quality
A 205 Searock CHS Taki Road ,
Pranjivan nagar, Tulinj
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info@iiqedu.org
<https://iiqedu.org/>

Ref: IIQ/CO/ADM/2026-27/05

PRESENTS
Dtd: 20/07/2026

14 DAYS PRACTICAL QUALITY WORKSHOP CLASSROOM & DISTANCE LEARNING COURSE

Dear Sir,

As is widely known, **International Institute of Quality (IIQ)** conducting various technical courses inviting interested personnel/technocrats for enhancing & fine-tuning of the skill.

International Institute of Quality (IIQ) organizing **14 DAYS PRACTICAL QUALITY WORKSHOP** Classroom & online Training course.

a) INTRODUCTION

The **International Institute of Quality (IIQ)** is dedicated to developing competent quality professionals through practical, industry-oriented education and internationally recognized training programmes. The **14 Days Practical Quality Workshop** is an intensive programme designed to provide participants with hands-on experience in implementing quality management systems, quality assurance, quality control, process improvement, and operational excellence across manufacturing and service industries.

The workshop combines theoretical learning with practical applications, covering quality planning, inspection techniques, statistical quality control, Lean, Six Sigma, root cause analysis, internal auditing, risk management, and international quality standards. Through live demonstrations, practical exercises, case studies, group activities, simulations, and expert mentoring, participants will develop the knowledge and skills required to improve product and service quality, enhance customer satisfaction, reduce operational risks, and drive continual improvement within their organizations.

b) OBJECTIVE OF THE COURSE:

The objective of the **14 Days Practical Quality Workshop** is to provide participants with comprehensive, hands-on training in quality management systems, quality assurance, quality control, and continuous improvement practices. The program aims to develop practical skills in applying quality tools, Lean, Six Sigma, statistical techniques, risk management, internal auditing, and process optimization. Through workshops, case studies, simulations, and real-world applications, participants will gain the competence to improve product and service quality, enhance operational efficiency, ensure compliance with international quality standards, and achieve organizational excellence.

c) COURSE CONTENTS:

- Fundamentals of Quality Management Systems (QMS)
- Quality Assurance (QA) and Quality Control (QC)
- Process Mapping and Continuous Improvement
- Lean, Kaizen, and Six Sigma Methodologies
- Seven Basic Quality Tools and Root Cause Analysis
- Statistical Process Control (SPC) and Process Capability
- Corrective and Preventive Actions (CAPA)
- Internal Quality Auditing and Risk Management
- ISO 9001 and Other International Quality Standards
- Performance Measurement and Customer Satisfaction
- Practical Workshops, Case Studies, Simulations, and Quality Improvement Projects

For detail of contents refer our website at www.iigedu.org

d) WHO SHOULD ATTEND:

1. Quality Managers and Engineers
2. Quality Assurance (QA) and Quality Control (QC) Professionals
3. Production and Operations Personnel
4. Process Improvement and Lean Six Sigma Professionals
5. Internal Auditors
6. Supervisors and Team Leaders
7. Manufacturing and Service Industry Professionals
8. Entrepreneurs and MSME Owners
9. Students and Fresh Graduates
10. Anyone Interested in Quality Management and Continuous Improvement.

Day 1 – Introduction to Quality Management

- Fundamentals of Quality Management
- Quality Principles and Concepts
- Quality Culture and Customer Focus

Day 2 – Quality Management Systems (QMS)

- Process Approach
- PDCA Cycle
- Risk-Based Thinking
- Documentation Requirements

Day 3 – Quality Assurance & Quality Control

- QA vs. QC
 - Inspection and Testing
 - Sampling Techniques
 - Cost of Quality (COQ)
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Day 4 – Process Improvement

- Continuous Improvement (Kaizen)
- Process Mapping
- Waste Reduction Techniques
- CAPA (Corrective & Preventive Actions)

Day 5 – Basic Quality Tools

- Seven Basic Quality Tools
- Flowcharts
- Check Sheets
- Pareto Analysis
- Cause-and-Effect Diagram

Day 6 – Statistical Quality Control

- Statistical Process Control (SPC)
- Control Charts
- Process Capability
- Data Collection and Analysis

Day 7 – Lean & Six Sigma

- Lean Principles
- DMAIC Methodology
- Waste Elimination
- Practical Improvement Exercises

Day 8 – Root Cause Analysis

- 5 Why Analysis
- Fishbone Diagram
- Problem-Solving Techniques
- Case Studies

Day 9 – Internal Quality Auditing

- Audit Planning
- Audit Execution
- Audit Reporting
- Nonconformity Management

Day 10 – International Quality Standards

- ISO 9001 Overview
- Quality Compliance
- Customer and Regulatory Requirements
- Best Practices

Day 11 – Performance Measurement

- Key Performance Indicators (KPIs)
- Customer Satisfaction Measurement
- Quality Metrics
- Business Excellence

Day 12 – Risk Management

- Risk Identification
- Risk Assessment
- Risk Mitigation
- Operational Excellence

Day 13 – Practical Workshop

- Quality Improvement Project
- Group Activities
- Process Analysis
- Expert Mentoring

Day 14 – Final Presentation & Certification

- Project Presentation
- Case Study Evaluation
- Knowledge Assessment
- Feedback Session
- Valedictory Ceremony and Certificate Distribution

e) **FACILITIES:**
All facility for delegates covering lecture hall, tea and lunch will be arranged by Client or if you are attending the course at IIQ Offices. IIQ institute will arrange the above facility.

f) **COURSE DETAILS:**
Detail program of every days training course will be sent / given on the first day to the delegates on registration.

g) **DURATION:**
14 Days Practical Quality Workshop [Timings: 10.00 am to 6.00 pm]

FEES:

h) **14 Days Practical Quality Workshop** and any other program is **Rs 70,000+18%GST**
Payment should be made by Cheque / DD in favor of **“UKJAS Accreditation Pvt Ltd, Mumbai**

Indian overseas bank

BANKERS DETILS FOR EFT/ECS/RTGS/NEFT PAYMENT

Sr. No.	Name	Details
1.	Name of Beneficiary	UKJAS ACCREDITATION PVT LTD
2.	Name of Bank	Indian overseas bank
3.	Bank Branch	Station Road, Palwal Branch, Haryana
4.	Bank Branch Code	1667
5.	Account No	166702000000340
6.	RTGS/NEFT / IFSC Code	IOBA 0001667
7.	Account Type	CURRENT
8.	MICR code	110020106
9.	SWIFT code	IOBAINBB089
10.	Email Id	info@ukjas.com
11.	PAN No.	AVZPS7816G
12.	GST No. Of Six Sigma	06AVZPS7816G1ZR

We hereby declare that the particulars given above are correct and complete.
Thanking You

Step for Admission:

1. Select the course, you want.
2. Choose Classroom/Distance Learning
3. Pay the fees by ECS/RTGS/NEFT to our Indian overseas bank
4. Send transaction ID/Deposit Slip along with duly filled Registration form
5. Get Confirmation of your admission by email. Admission is based on first cum first serve basis.
6. Currently Classroom training is only available at Delhi and your office premises/factory, if there are more than 4 participants in the same city/ factory . For outside student, Guest house facility is available of Rs 300/per day in Mumbai depends on seat availability; otherwise all ranges of hotels are available near to our institute.
7. Other cities student, who doesn't want to come Delhi, can opt for Distance Learning Mode. Syllabus is the same. You will be given course material by email and we will recommend some books, which you can buy. Three month time will be allowed to study the course material and for any doubts and faculty interaction can be done one to one on Skype is: six sigma _quality and whatsapp video call on 8275879725 on Sunday between 5.00 to 8 pm. If you want training online we can share presentation on www.iigedu.org with live presentation. Live presentation Rs 1500 will be charged extra. You can attend from any cities around the world.

- i) VENUE:
Client Office
Or
International Institute of Quality
A 205 Searock CHS Taki Road ,
Pranjivan nagar, Tulinj, Nallasopara (E) Mumbai-401209
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Tel: +91 7499976341/+91 9322728183
www.iigedu.org

j) NOMINATIONS:

You may send in your nominations to the course co-coordinator, IIQ , on the Registration form at the following address along with the fees.

Ranjeet Prasad

+918369083940/749976341/9322728183

A 205 Searock CHS Taki Road ,

Pranjivan nagar, Tulinj, Nallasopara (E) Mumbai-401209.

Email: info@iiqedu.org

www.iiqedu.org

Tel: +910250-2341170

Fees once paid will not be refunded, however it could be adjusted against the next course for the same financial year.

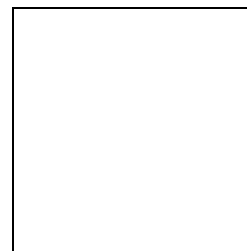
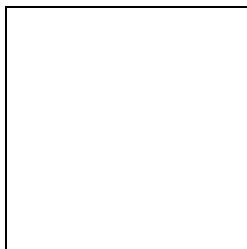
Please send your nomination of the delegated immediately as limited seats are available. Seats are filled on first cum first serve basis.

k) TERMS & CONDITIONS:

- I. International Institute of Entrepreneurship general terms and conditions will be applicable for qualification of personnel.
- II. Minimum candidates per batch should be 04 Number and Maximum should be 25 per batch. **10% discount will be offered for** 04 Number and Maximum should be 25 per batch
- III. Delegate Fees shall be send in advance through cheque / DD in favor of **“UKJAS Accreditation Pvt Ltd”** payable at Mumbai.
- IV. UKJAS Accreditation Pvt Ltd will charge GST @ 18% as applicable.
- V. Travel & Subsistence by 3rd AC train or economy class airfare will be charged for faculties on actual to be borne by client in case of course will be conducted in-house at client premises.



REGISTRATION FORM



PERSONAL DATA

Name in Full :
..... (In Capital Only)

Surname Name Father's/Spouse's Name

Name of the Firm & Address.....

Phone No: (With STD Code) : Sex:

Mobile No: E-mail:

Date of Birth: Qualification:

Training Course:

Place: (Signature)

Date : Name:

PAYMENT MADE BY: Cheque No / Demand Draft No..... Date

Drawn on Bank:Swift Code **IOBAINBB089**

Cheque / Demand Draft Should be drawn in favors of **UKJAS Accreditation Pvt Ltd** payable at Mumbai, Maharashtra, India.

Note : Fees once paid will not be refunded, however this will be carried forward for the next course during the same financial year

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